



HOUSING HAPPENINGS



Inside this issue

Housing Manager’s Corner..2
Calendar.....3
Pest Control & Bed Bug In-
spection Update.....4
Maintenance Corner.....4
Clear Spaces, Happy Com-
munity.....5
Recipe & Activity Page.....6
Pest of the Month.....7

Fun Facts???

October has two birth-
stones: Opal and Tourma-
line. Opal is known for its
beautiful play of colors,
while tourmaline comes in
many different colors.

October Zodiac Signs:
Libra: September 23 – Oc-
tober 22
Scorpio: October 23 – No-
vember 21

The name October comes
from the Latin word octo,
meaning eight. In the an-
cient Roman calendar, Oc-
tober was originally the
eighth month of the year!

October has two traditional
birth flowers: Marigold
and Cosmos. Marigolds are
often associated with
warmth and creativity,
while cosmos are known for
their delicate, daisy-like
flowers.

October's full moon is tra-
ditionally called the
Hunter's Moon. The name
comes from traditions asso-
ciated with preparing for
winter by hunting and
gathering food.

October includes National
Pumpkin Day, World Ani-
mal Day, National Dessert
Day, National Cat Day, and
National Boss's Day, among
many others.

Executive Director’s Message – October 2026

Dear Residents,

It is hard to believe that October is already here! As the weather begins to cool and the leaves start to change, we are entering one of my favorite times of the year. I hope everyone is enjoying the beginning of fall and taking the opportunity to enjoy the cooler weather and beautiful changes happening around our community.

As we move into the fall season, we have several important reminders and topics to share with you in this month's newsletter. We will be discussing fall and cooler-weather maintenance, keeping your home and property clean and safe, preparing for colder weather, and a few seasonal reminders to help keep our community looking its best.

October is also a good time to remember how important it is for all of us to be considerate of our neighbors. Please continue to be mindful of noise, parking, trash, pets, and the condition of your yard and surrounding areas. A clean, safe, and respectful community takes cooperation from everyone.

I also want to thank our residents who continue to communicate with our staff respectfully, keep their appointments, submit required paperwork on time, and do their part to take care of their homes. Your cooperation makes a tremendous difference in the day-to-day operation of the Housing Authority.

As always, please remember that our staff is here to assist you, and following the proper chain of communication helps us address your questions and concerns as efficiently as possible. Please make sure you are contacting the appropriate staff member based on the type of issue you need assistance with.

Thank you for your continued cooperation and for doing your part to make Pocahontas Housing Authority a clean, safe, and pleasant place to call home.

Wishing everyone a safe and happy October!

Sincerely,

Stephanie Thatch
Executive Director
Pocahontas Housing Authority





1. Your Recertification: Why Every Document Matters

Your Recertification: Why Every Document Matters

YOUR RECERTIFICATION: WHY EVERY DOCUMENT MATTERS

Annual recertification is an important part of living in a HUD-assisted property. To complete your recertification, the Housing Office must receive all requested information and documentation by the deadline provided.

Residents may be asked to provide updated information regarding:

- Employment and income
- Bank and savings accounts
- Other assets
- Household members
- Student status, when applicable

Other information needed to complete your recertification

Please make sure that the documents you provide are **complete and current**. For example, if bank statements are requested, all pages and required account information must be provided. Screenshots or partial statements may not contain everything needed to verify your information.

If the Housing Office contacts you for additional documentation, please provide the requested information as soon as possible. Missing or incomplete paperwork can delay the completion of your recertification.

Remember: Providing complete paperwork on time helps keep your housing records accurate and allows the Housing Office to complete your recertification properly.

If you are unsure what documentation is needed, please contact the Housing Office before submitting your paperwork.

2. When Should You Call Maintenance?

When Should You Call Maintenance?

WHEN SHOULD YOU CALL MAINTENANCE?

Not every maintenance problem is an emergency, but **all maintenance problems should be reported to the Housing Office as soon as you notice them.**

If you notice something in your apartment that is not working properly, please do not wait to see if the problem gets worse. Early reporting can help prevent a small issue from becoming a larger and more expensive repair.

Examples of issues that should be reported immediately include:

- Water leaks or significant water damage
- No heat during extremely cold weather
- No air conditioning during extreme heat, when applicable
- Electrical problems, sparks, or burning smells
- A refrigerator or freezer that is not keeping food cold
- A toilet that is overflowing or cannot be used
- A broken exterior door or lock
- A smoke or carbon monoxide detector that is not working properly

Routine maintenance issues should also be reported promptly, such as:

- Dripping faucets
- Slow drains
- Appliances making unusual noises
- Loose or damaged fixtures
- Doors or cabinets that are not working properly
- Minor leaks
- Other items that are not functioning as they should

HOW TO REPORT A MAINTENANCE PROBLEM

Residents should **call the Housing Office to report maintenance issues as soon as they are noticed**. This allows the issue to be documented and a work order to be created.

Residents are also welcome to **email the Maintenance Supervisor and/or office regarding maintenance concerns**, but calling the office is the best way to make sure the issue is reported promptly, especially when the problem may become worse if it is not addressed quickly.

When reporting a problem, please explain:

- What is wrong
- Where the problem is located
- When you first noticed it
- Whether the problem is getting worse

Thank you for helping make our community a safe, respectful, and enjoyable place to live. We appreciate residents who work with us by following community policies, communicating concerns promptly, and showing consideration for their neighbors. Together, we can continue making our community one we are all proud to call home.

October 2026

Sun

Mon

Tue

Wed

Thu

Fri

Sat

				1	2<i>TRASH DAY— PATRICK MANOR</i>	3
4	5	6	7	8<i>PEST CONTROL GROUP B</i>	9<i>TRASH DAY— PATRICK MANOR</i>	10
11	12	13	14	15	16<i>TRASH DAY— PATRICK MANOR</i>	17
18	19	20	21	22<i>PEST CONTROL GROUP C</i>	23<i>TRASH DAY— PATRICK MANOR</i>	24
25	26	27	28	29	30	31



Pest Control

Pest control will be performed per the schedule below:

- **Routine pest control services** will take place during the **2nd and 4th weeks** of each month.
We appreciate your cooperation as we continue working to maintain a healthy living environment for all residents.
- **Bed Bug Inspections** will be done randomly and tenants will be notified accordingly

In addition to this, the groups receiving pest control this month are listed on the corresponding days on the calendar, if you have any questions regarding this, do not hesitate to reach out to the office. The schedule changes have been a learning curve for all of us.

During all pest control and bed bug inspections, a **Housing Authority employee will accompany the Orkin representative**, just as we have done in the past and housekeeping inspections will be done at this time as well.

Please remember!!!

Don't forget!!! Rent is due by the 5th of the month, every month. If it is not paid by the 6th, you will receive a \$5.00 late fee, then it will be an additional \$1.00 for every day late after that. If you see that you are going to be late and there is NO WAY around it, please come in and sign a rent extension so that we know what is going on. This is very important!!!

You are only allowed 3 rent extensions each year

WANT TO PAY YOUR RENT ONLINE?

Go to :

pha1320.com

Set up your account here and you can also receive text updates and emails about important dates and events.

RATHER BE SET UP ON BANK DRAFT?

We can do that too, Just contact Aleena or Stephanie at the office, 870-892-9278.

HAVE A FACEBOOK ACCOUNT?

Look us up

[@pokeyhousingauthority](#)

[@Patrickmanor](#)

October Maintenance Corner: 5 Ways to Help Us Help You!

Five simple wishes from the maintenance crew to keep our community running smoothly. Your cooperation prevents small problems from becoming major headaches.



INSIDE THE HOME



Ditch the Bucket

Report leaks immediately instead of using a temporary bucket for months.



AROUND THE PROPERTY



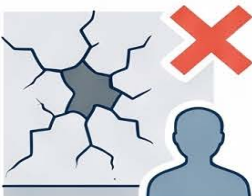
Dumpster Discipline

Always place trash inside dumpsters, never beside or behind them.



Toilets Aren't Trash Cans

Keep foreign objects like socks out of toilets to prevent major clogs.



Report Issues Early

Alert maintenance as soon as you notice a problem to prevent it from worsening.

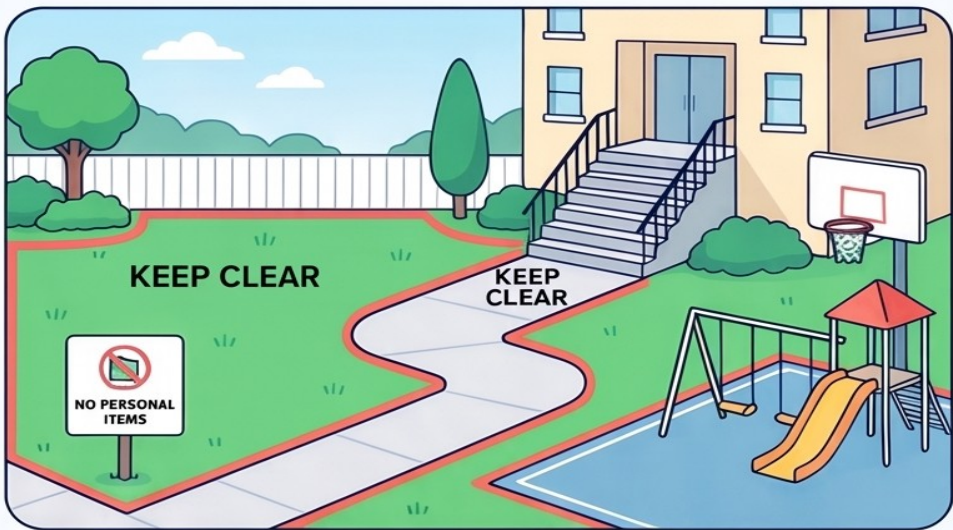


No "Yard Jenga"

Pick up toys and belongings before mowing or scheduled maintenance work.

Help Us Help You!
Thank you for your cooperation!

Clear Spaces, Happy Community: Yard & Shared Space Pickup Procedure



PROHIBITED SHARED SPACES

Personal items are strictly prohibited in yards, lawns, sidewalks, stairwells, ball courts, playgrounds, and all other common areas.



WHY THE RULES MATTER



Keeping shared spaces clear prevents clutter, ensures resident safety, and allows maintenance teams to perform tasks like mowing without interference.

THE 4-STEP REMOVAL PROCESS



1. DOCUMENTATION

Maintenance creates a formal work order, takes a photo of the item, and records its exact location.



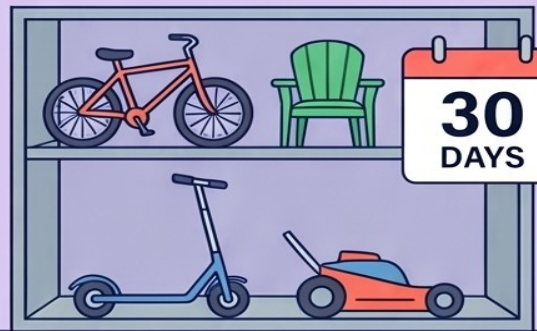
2. ITEM RELOCATION

The item is physically removed from the shared space and transported to the maintenance shop.



3. TAGGING

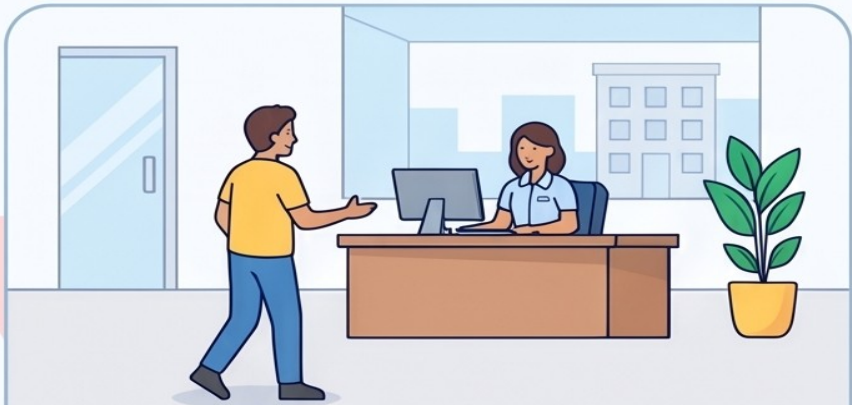
A tag is attached to the item identifying the specific location where it was found for easier identification.



4. 30-DAY STORAGE

Items are held for 30 days; if they remain unclaimed after this period, they are disposed of.

RETRIEVAL & CONSEQUENCES



HOW TO RECLAIM ITEMS

Residents must visit the office and provide an accurate description of the item to confirm ownership.



Friendly
verbal
warning

FIRST-TIME RETRIEVAL

The first occurrence is free but requires a verbal warning and a signed acknowledgement form.



\$30.00 FEE PER ITEM

Every subsequent retrieval after the first occurrence incurs a thirty-dollar charge for each item found.



SERIOUS VIOLATIONS

Persistent violations result in formal lease violations and may eventually lead to eviction.

Seasonal Treats & Autumn Activity

Delicious fall flavor made simple, plus a seasonal word search for the whole family!

Fall Recipe: Easy 3-Ingredient Pumpkin Muffins

Prep time: 10 mins | **Bake time:** 20 mins | **Yields:** 12 delicious muffins

Ingredients:

- 1 box (15.25 oz) Yellow or Spice Cake Mix
- 1 can (15 oz) Pure Pumpkin Puree
- 2 tsp Pumpkin Pie Spice
- *Optional:* 1/2 cup chocolate chips or chopped walnuts

Easy 3-Step Directions:

1. Prep: Preheat oven to 350°F (175°C) and line a 12-cup muffin tin with paper liners.

2. Mix: In a large bowl, combine cake mix, pumpkin puree, and pumpkin pie spice. Stir until smooth (batter will be thick!). Fold in chocolate chips or walnuts if desired.

3. Bake: Divide batter into muffin cups. Bake for 18–22 minutes until a toothpick inserted in the center comes out clean. Cool & enjoy!

October Autumn Word Search

Can you find all 12 fall words hidden in the puzzle grid below? Words can be horizontal, vertical, or diagonal!

P	U	M	P	K	I	N	U	D	A	X	I
H	L	E	A	V	E	S	H	E	X	D	V
H	X	R	C	S	N	B	A	C	G	H	Q
A	T	A	U	T	U	M	N	A	R	G	W
R	C	U	W	R	N	H	O	S	I	Z	A
V	I	Y	A	C	O	R	N	Z	F	W	N
E	D	C	R	I	S	P	K	I	E	G	Y
S	E	K	D	C	O	Z	Y	C	M	D	L
T	A	P	P	L	E	S	L	T	I	Z	B
X	O	R	S	Q	U	A	S	H	D	M	C
S	P	I	C	E	R	J	U	T	L	S	G
W	C	C	I	N	N	A	M	O	N	B	V

WORD BANK

- ACORN
- CINNAMON
- LEAVES
- APPLES
- COZY
- PUMPKIN
- AUTUMN
- CRISP
- SPICE
- CIDER
- HARVEST
- SQUASH

Tip: Cross out words as you find them! Share with neighbors or kids in the community.

OCTOBER PEST PREVENTION: KEEPING MICE & STINK BUGS OUT



WHY THEY SEEK WARMTH: As temperatures drop, pests like mice and stink bugs actively seek shelter and food sources inside warm structures.

KEY PREVENTION TIPS



SEAL GAPS & CRACKS:
Close all entry points around doors and windows to deny access.



PROPER FOOD STORAGE:
Keep all human and pet food in sealed containers.



RAKE LEAVES AWAY:
Clear leaf litter and debris from foundations to eliminate hiding spots.

STINK BUG SPECIFICS



VACUUM, DON'T CRUSH:
Use a vacuum to remove stink bugs to avoid releasing their unpleasant odor.



NEED ASSISTANCE?

CONTACT MAINTENANCE: For persistent issues or professional help, please contact maintenance for assistance.